



Complete Club Support Junior Program Terms & Conditions

1. Monthly program fees may be handled by Ferret Brothers Marketing Inc and/or a third-party billing company and may subject to their terms and conditions.
2. Monthly dues are paid up front and cover the immediate month. Dues for the first month of the program are due immediately upon client's acceptance of agreement and will be billed manually.
3. Monthly program dues are based annually and are due 30 days following the first payment date. Payment will be billed automatically on a monthly basis on or near same date each month.
4. Client will provide Ferret Brothers with payment method for automatic withdrawal for monthly fees. If said method is declined, client gives Ferret Brothers authorization to charge any alternative payment method client has on file with Ferret Brothers.
5. Fees are not based or subject to client volume, interaction with Ferret Brothers coaches and/or staff, or placement of any marketing.
6. Ferret Brothers will give clients the ability to participate in any and all items outlined in the Total Club Support Program. However the implementation or lack thereof by the client and/or their staff will not alleviate the client of payment obligations to Ferret Brothers.
7. Full payment for marketing is due prior to placement of any order.
8. The Complete Club Support Program agreement may be cancelled with 60-days written notice. Notice must be accepted and signed by a Ferret Brothers staff member and returned to the client before notice is acknowledged by Ferret Brothers. The 60-day notice proceeds from the next available billing date forward, not the actual date cancellation is acknowledged.
9. All projects, internal and external promotions, and marketing pieces currently in works must be completed prior to membership cancellation.
10. Monthly fees to Ferret Brothers include four phone sessions per month, not to exceed one hour total.
11. Additional phone time is available to the client at a rate of \$180/hr.
12. Ferret Brothers coaches and/or staff will not engage in or consult on any topics or conversations other than what is outlined in the Complete Club Support Program. Ferret Brothers will refer clients to a recognized Health Club consultant. Said consultants govern their own information, rates, programs, and consulting fees.
13. All final art proofs must be signed off on by the client via fax or e-mail.



14. Specialty art work or custom productions are not included in monthly membership fee, however are available at \$75/hour design fee.
15. Any/all Ferret Brothers reserved art work will not be supplied to the client for their own personal use under any circumstances. Non reserved art work may be purchased separately from Ferret Brothers and is not included in the program.
16. Advertising agencies and/or Ferret Brothers reserve all rights for art work and marketing concepts supplied.
17. Ferret Brothers is not responsible for any marketing/advertising or member promotions nor does Ferret Brothers guarantee or promote any such results from such marketing and promotions.
18. Passwords for coaching modules are automated and will be sent to the passed participants (7)seven days after passed module has been received by the system. If the passed form is not filled out accurately and in its entirety, the new password will not be sent.